INTRODUCTION

A PIN-Pad adds ease of payment and eliminates the requirement to pass the terminal back and forth. The PIN-Pad can be kept in a fixed position in easy reach of customers, increasing convenience and providing a better customer experience.

The iPP series is the perfect PIN-Pad for everyday use. The iPP320 works when connected to our desktop ICT terminal range. While the iPP350 can also be used for till integration via Global POS Link.

The PIN-Pad reflects what is input into the terminal or EPOS and will allow Chip and PIN, Contactless or swipe transactions. When completing a transaction no additional input is required to bring the PIN-Pad to life. The transaction messages are simply mirrored from the terminal or EPOS.

For a Contactless transaction the PIN-Pad screen will display the Contactless logo for any transaction. The customer then has the option to use a Contactless card or payment device, or complete the transaction using the usual Chip and PIN method. Contactless payments are completed by the cardholder touching their card or device on the PIN-Pad. In under a second, the transaction will either come back as successfully completed, declined or will prompt for the transaction to be completed by Chip and PIN.

We’re already seeing how Contactless payments can be extended beyond credit and debit cards. For instance, Contactless can be used for High Value Payments (HVP) with customers paying via their mobile phone using Near Field Communication (NFC) technology. These transactions will have the same limits as standard Chip and PIN transactions and require a PIN to be input or fingerprint verification on their phone. However, customers will be able to enter their PIN or fingerprint before or whilst queuing.

PIN-PAD BENEFIT

- Fully compliant with Payment Card Industry PIN Transaction Security (PCI PTS)
- Transactions are stored and processed securely end-to-end
- Integrated Contactless
- No additional end-of-day reconciliation for the PIN-Pad as this is driven by the terminal
- Two central navigation keys for minimal errors
- Fast swipe magnetic stripe card reader

KEY FEATURES

- Easy plug and play installation
- Enables a more private and comfortable experience for a customer
- Intuitively designed with backlit keys for ease of use

APPROVED CARD SCHEMES

<table>
<thead>
<tr>
<th>MasterCard Credit</th>
<th>UK Maestro</th>
<th>GTP</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard Debit</td>
<td>International Maestro</td>
<td>Creation</td>
</tr>
<tr>
<td>Visa Credit</td>
<td>American Express</td>
<td>UnionPay</td>
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<tr>
<td>Visa Debit</td>
<td>Diners</td>
<td></td>
</tr>
<tr>
<td>Electron</td>
<td>JCB</td>
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</tbody>
</table>
### TERMINAL FUNCTIONALITY

<table>
<thead>
<tr>
<th>Terminal Type</th>
<th>Global POS Link</th>
<th>Integrated Contactless</th>
<th>Broadband Capable</th>
<th>Screen Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>iPP320</td>
<td>✗</td>
<td>✓</td>
<td>✓</td>
<td>White Lit</td>
</tr>
<tr>
<td>iPP350</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>Colour</td>
</tr>
</tbody>
</table>

*Till Connection Required

### DEVICE SPECIFICATIONS

**Size:** 168mm (L) x 83mm (W) x 40mm (H)  
**Weight:** 267g

The PIN-Pad comes with a 2 metre connector cable.

### AVAILABLE TRANSACTION FUNCTIONALITY

**Standard:**
- Sale
- Refund
- High Value Payments (HVP)

**On Request:**
- Purchase With Cash Back (PWCB)
- Mail Order Telephone Order (MOTO)
- Cash Advance
- Tax Free Shopping
- Summary Tax
- Hotel Mode (Pre-auth & completion)
- Gift Card - this can increase your brand profile, individual customer spend and profitability with minimal cost and hassle to you

### TECHNICAL INFORMATION

- Compatible with both PSTN\(^1\) lines and most switchboards\(^2\)
- Broadband\(^3\) compatible\(^4\) providing you with a faster, more secure method of card processing
- Multiple terminals can be connected over the same broadband connection removing the need to buy additional lines and pay additional line rental charges
- Transaction data encrypted between terminal and Global Payments host system for additional security

### SUPPORT

- Comprehensive user guide supplied with PIN-Pad
- First class terminal maintenance and support via our helpdesk - 0345 702 3344**
- BusinessView\(^*\) offers immediate, convenient access to your current and historical transaction information\(^*\) over the internet 24 hours, 7 days a week

\(^1\) Average authorisation time over PSTN (Public Switch Telephone Network) dial up connection 18 seconds, average authorisation time over broadband 4 seconds
\(^2\) Please contact your telecoms provider for guidance
\(^3\) Not standard configuration. Available upon request via our helpdesk – 0345 702 3344**
\(^4\) If you have your own broadband provider contact us on 0345 702 3344** to ensure that your service is compatible with our terminals
\(^*\) Additional charges may apply for this service

**Historical transaction data from 1st Feb 2011 for existing customers

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*Lines are open Monday to Friday, 9am - 6pm, excluding public holidays. Calls may be recorded. We also provide a Textphone service on 0345 602 4818.

Global Payments is HSBC’s preferred supplier for card processing in the UK.

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