

## Payments



## Your Link to Success

### Global POS Link

Create a sleeker checkout experience by sharing the details from your till with the terminal. Our Global POS Link solution is better for your customers, your staff and your business.

This innovative payment solution enables you to offer a smoother customer experience, with quicker throughput to save your staff time and no re-keying of a transaction, which will cut errors. With support for traditional tills, tablets and kiosks, you can choose from a range of connection options, as well as integrating it with Windows, iOS or Android, and avoid paying gateway fees. We make processing of card payments quicker and end-of-the-day reconciliation easier which should save you time; just at the time of the day when you'll appreciate it most.

#### Benefits at a Glance

- Improved customer experience
- No need to rekey, reducing errors and speeding up the checkout process
- Quick and easy reconciliation
- No gateway fees
- Connect using either IP, USB or RS232
- Compatible with iOS, Android and Windows
- Customer service support desk to assist you with all your questions and help you on your way

## Value Added Services

Looking to benefit your business and grow your customer base? Global POS Link supports integration with our value added service solutions.

- HomeCurrencyPay: May increase revenue by offering international cardholders the choice to pay in their home currency
- Tax Free Shopping: Allows customers to easily claim their tax back
- Pennies: A digital charity box that gives customers the choice to give back
- TruRating: Near real-time customer feedback
- Customised logos on screen and receipts: Promotion of your brand is key
- Support all payment types: Sale, Pre-Auth, Purchase with Cashback
- Merchant Portal♦: An extensive online data management tool designed to make it simple to find information that helps you better understand your customers and make informed decisions about your business.
  - ♦ Additional charges may apply for this service

## Approved Card Schemes



## Protected, Compliant and Up To Date

Benefit from the easing of the Payment Card Industry (PCI) compliance journey, compared to a fully integrated solution.

Our terminals automatically update themselves whenever new software and firmware versions become available. So, you can have peace of mind that your terminal will be updated to the latest and fully compliant software.

Any transactional data (card, expiry date etc.) is kept away from the till or any back office system, and it's also encrypted when passed between the terminal and our host system. This reduces the scope for your Payment Card Industry Data Security Standards (PCI DSS) compliance and will also help in avoiding the tough base level PCI DSS self-assessment questionnaire. At Global Payments we aim to support our customers along the way to achieving and maintaining PCI DSS compliance when you link a terminal to your till.

## New Customers

0800 731 8921\*

## Existing Customers

0345 702 3344\*\*

[www.globalpaymentsinc.com/en-gb](http://www.globalpaymentsinc.com/en-gb)



\* Lines are open from 9am to 5pm, Monday to Friday, except public holidays.

\*\*Lines are open Monday to Friday, 9am - 6pm, excluding public holidays.

Calls may be recorded. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property. We also provide a Textphone service on 0345 602 4818.

Global Payments is HSBC's preferred supplier for card processing in the UK.

Global Payments is a trading name of GPK LLP. GPK LLP is authorised by the Financial Conduct Authority under the Payment Services Regulations 2017 (504290) for the provision of payment services and under the Consumer Credit Act (714439) for the undertaking of terminal rental agreements. GPK LLP is a limited liability partnership registered in England number OC337146. Registered Office: Granite House, Granite Way, Syston, Leicester LE7 1PL. The members are Global Payments U.K. Limited and Global Payments U.K. 2 Limited. Service of any documents relating to the business will be effective if served at the Registered Office.