

Payments



Take payments anywhere there's a mobile signal

INGENICO Move/3500 GPRS

The Ingenico Move/3500 GPRS mobile terminal gives you the freedom to take payments in any geographical location where a mobile signal is available. Perfect for businesses that are constantly on the move, giving your customers a quick and easy payment experience. These terminals are ideal for trade shows, pop up shops and fast food delivery, in fact any business that goes out to see their customers.

The Move/3500 GPRS offers a colour screen and its smart design includes integrated Contactless for processing ultra-fast lower value payments (up to the Contactless limit±). The Move/3500 GPRS also supports Higher Value Payments (Wallet Payments) as standard.

Device Specifications

Size: 169mm (L) x 78mm (W) x 57mm (H)
Weight: 320g

Key Benefits

- Easy to use with a full set up guide
- Payments can be taken anywhere there is a GPRS signal, at any time
- Roaming SIM card, picking up the best available network in the area
- Option to fix mobile network
- Option to manually switch mobile network from one network provider to another
- Quick payments as the terminals allow transactions to be paid directly into your bank account within three working days
- Personalised messages can be printed on receipts to use for advertising and promotions
- Brand promotion opportunities on the terminal display screen
- Supervisor password (not card)

Key Features

- Fully compliant with Payment Card Industry PIN Transaction Security (PCI PTS)
- Transactions are stored and processed securely end-to-end
- Audit capabilities with End of Shift and End of Day reporting for management review
- Flexibility to choose your own End of Day report time to suit your business
- Integrated Contactless
- Seamless NFC (Near Field Communication) payments (digital wallets/payments)
- Gratuities available as either a fixed amount or percentage

Approved Card Schemes



Technical Information

- Transaction data encrypted between terminals and Global Payments host system for security
- Terminal provided with roaming SIM
- Terminal configurable to connect to a selected network provider

New Customers

0800 731 8921*

Existing Customers

0345 702 3344**

www.globalpaymentsinc.com/en-gb

Available Transaction Functionality

Provided as Standard:

- Sale
- Refund
- HomeCurrencyPay (Dynamic Currency Conversion)
- Contactless
- Higher Value Payments (Wallet Payments)

On Request:

- Purchase With Cash Back (PWCB)
- Tax Free Shopping
- Gratuities
- Mail Order Telephone Order (MOTO)
- Hotel Mode (pre-authorisation function)
- Split Bill - allows the bill to be split between a number of diners
- Merchant Transaction Code (purchase with reference) can be used to identify waiter ID or Table ID
- Summary Tax
- Gift Card – Savvy and Givex supported
- TruRating
- Pennies Charity Donations

Support

- Comprehensive user guide supplied with terminal
- First class terminal maintenance and support via our helpdesk - 0345 702 3344**
- Tally rolls available to order at a competitive price via our helpdesk - 0345 702 3344**
- Merchant Portal* is an extensive online data management tool designed to make it simple to find information that helps you better understand your customers and make informed decisions about your business

± September 2015 £30

♦ Additional charges may apply for this service



* Lines are open from 9am to 5pm, Monday to Friday, except public holidays.

**Lines are open Monday to Friday, 9am - 6pm, excluding public holidays.

Calls may be recorded. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property. We also provide a Textphone service on 0345 602 4818.

Global Payments is HSBC's preferred supplier for card processing in the UK.

Global Payments is a trading name of GPK LLP. GPK LLP is authorised by the Financial Conduct Authority under the Payment Services Regulations 2017 (504290) for the provision of payment services and under the Consumer Credit Act (714439) for the undertaking of terminal rental agreements. GPK LLP is a limited liability partnership registered in England number OC337146. Registered Office: Granite House, Granite Way, Syston, Leicester LE7 1PL. The members are Global Payments U.K. Limited and Global Payments U.K. 2 Limited. Service of any documents relating to the business will be effective if served at the Registered Office.