



CARD INDUSTRY NEWS



DEPLOYMENT OF CONTACTLESS CAPABLE TERMINALS

Since 1st January 2016, all newly deployed card payment terminals had to be Contactless capable. This has meant that if you've opened a new outlet or simply added an additional terminal in an existing one, they must support Contactless payments. However, any existing terminals weren't impacted.

“All terminals must accept Contactless transactions by 1st January 2020.”

As the popularity of Contactless technology continues to grow and with the advent of new Contactless payment methods, such as mobile phones, watches, stickers and wearables, the Card Schemes (Mastercard and Visa) have now mandated that **all** terminals must accept Contactless transactions by **1st January 2020**. This means that existing terminals have to be updated if they aren't already Contactless capable.



If you own your own terminals or rent them from a third party and you're unable to accept Contactless payments, you'll need to contact your supplier to ensure they're either upgraded or replaced them so that you meet the Card Schemes' deadline.

If you rent your terminal from us, you won't need to take any action as all of our terminals either currently accept Contactless payments, or, will have been replaced by ones that do by this date.

If you have any queries regarding this requirement, please contact your Relationship Manager or call us on 0345 702 3344*, selecting the option for 'all other enquiries'.

*Lines are open Monday to Friday, 9am - 6pm, excluding public holidays. To help us continually improve our service, and in the interests of security, we may monitor and/or record your telephone calls with us. Any recording remains our sole property. We also provide a Textphone service on 0345 602 4818.

SERVICE. DRIVEN. COMMERCE

Global Payments is HSBC's preferred supplier for card processing in the UK.

Global Payments is a trading name of GPUK LLP. GPUK LLP is authorised by the Financial Conduct Authority under the Payment Services Regulations 2009 (504290) for the provision of payment services and under the Consumer Credit Act (714439) for the undertaking of terminal rental agreements. GPUK LLP is a limited liability partnership registered in England number OC337146. Registered Office: 51 De Montfort Street Leicester LE1 7BB. The members are Global Payments U.K Limited and Global Payments U.K.2 Limited. Service of any documents relating to the business will be effective if served at the Registered Office.