



Control Number

Merchant Application & Agreement (INDIA)

MERCHANT ID

Business Information

Merchant's DBA Name/Outlet Name:		Merchant's Legal / Registered Name:	
Physical Street Address (No P.O. Box):		Legal / Registered Address:	
Unit _____	Floor _____	Block _____	Building _____
Street _____		City _____ Country India	
DBA Phone: _____ Fax: _____		Corp. Phone: _____ Fax: _____	
Contact Name at this Address: _____ E-mail: _____		Contact Name at this Address: _____ E-mail: _____	
Customer Service Phone # (Required for MOTO and Internet merchants only): _____		Website Address (Required for Internet merchants): _____	

Merchant Profile

Type of Ownership: Sole Proprietor Partnership Corporation Others: _____

Type of Goods or Services Sold: _____ MCC _____

Years in business under current ownership? _____ Business Registration No. _____

Credit Card Information

Market Type: Travel Agent Supermarket Retail Emerging Mkt Restaurant Public Sector Lodging Auto Rental MO/TO Cash Adv. P - Card E-Comm. Others

Sales Profile (Must equal 100%)	
Card Swiped	_____ %
Manual Process	_____ %
Mail Order/Telephone	_____ %
Internet	_____ %
Total =	100 %

Do you currently accept Visa/MasterCard? YES NO

Does merchant accept transactions before the customer receives product or service? YES NO % of sales in this category? _____ %

How long does customer wait before product is received? _____ % of deposit prepaid by customer _____ %

Does merchant offer warranties, dues, subscriptions, memberships or other extended services? YES NO Duration of extended service or benefit (in weeks): _____

Annual Credit Card Sales: _____ Average Ticket: _____ Total Credit Card Sales (multiple locations only): _____

Owner/Officer Information (if available)

Name:	Title:	Passport No.	Home Phone #
Home Address:			
Unit _____	Floor _____	Number _____	Building _____
Street _____		Section (City/District) _____	Postal Code _____ Country India Years There _____ Own / Rent? _____
Former Address (if less than 1 year at current address):			
Unit _____	Floor _____	Number _____	Building _____
Street _____		Section (City/District) _____	Postal Code _____ Country India Years There _____ Own / Rent? _____
Name:	Title:	Passport No.	Home Phone #
Home Address:			
Unit _____	Floor _____	Number _____	Building _____
Street _____		Section (City/District) _____	Postal Code _____ Country India Years There _____ Own / Rent? _____
Former Address (if less than 1 year at current address):			
Unit _____	Floor _____	Number _____	Building _____
Street _____		Section (City/District) _____	Postal Code _____ Country India Years There _____ Own / Rent? _____

Bank Information for Payment

<input type="checkbox"/> Credit to Account	<input type="checkbox"/> Manual Payment
<p>Indusind Bank Account Number (IND)</p> <p>_____ - _____ - _____</p> <p>Transfer Payment via NEFT</p> <p>Bank Name _____</p> <p>Account Number _____</p> <p>Beneficiary Name _____</p> <p>IFSC code _____</p> <p>Transfer Payment via RTGS</p> <p>Bank Name _____</p> <p>Account Number _____</p> <p>Beneficiary Name _____</p> <p>IFSC code _____</p>	<p><input type="checkbox"/> Cashier Order (for INR Payments)</p> <p>Delivery Address _____</p> <p>_____</p> <p>_____</p> <p>*Payee Name shall be identical to Merchant's Legal/Registered Name</p>

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Merchant Card Services and Fee Schedule (Subject to the Merchant Card Services Terms and Conditions)*

Plan Type	New	Existing	Existing Merch. No.	Discount Rate	Per Item	Additional Auth. Fees
<input type="checkbox"/> VISA Classic	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Gold	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Platinum	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Infinite	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Signature	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Signature Preferred	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Business	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> VISA Cross Border	<input type="checkbox"/>	<input type="checkbox"/>	_____	+ % *	INR	INR
<input type="checkbox"/> VISA Electron	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Classic	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Gold	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Platinum	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard World	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Business	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard World/Business	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Debit	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Premium Debit	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> MasterCard Cross Border	<input type="checkbox"/>	<input type="checkbox"/>	_____	+ % *	INR	INR
<input type="checkbox"/> China Union Pay (CUP)	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> JCB	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> Rupay	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> Maestro	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> Debit Card > 2000 INR	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> Debit Card < 2000 INR	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
<input type="checkbox"/> M Pos	<input type="checkbox"/>	<input type="checkbox"/>	_____	%	INR	INR
_____			_____	%	INR	INR

* Cross Border Fee applies on top of the quoted Discount Rate

Fee Type		Frequency	Amount	Frequency	Amount	Frequency	Amount
<input type="checkbox"/> Incoming Retrieval		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Incoming Chargeback		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Manual Sales Slip Handling		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Settlement Fee		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> POS Terminal		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> WebPay		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> GAA		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Daily Payment Advise		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Cashier Order		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> Refund Processing Fee		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> POS Rental		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> GPRS Rental		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> M Pos Rental		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> _____		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR
<input type="checkbox"/> _____		<input type="checkbox"/> Monthly	INR	<input type="checkbox"/> Annual	INR	<input type="checkbox"/> Per Item	INR



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Transaction Types and Currencies:

Transaction Type:
 Retail Sales
 Mail Order Sales
 Telephone Order Sales
 Internet-based Sales
 Instalment Plan
 DCC
 Others: _____

Accepted Currencies for Card Transactions:
 INR

 Group ID Indicator: _____
 E-Commerce Indicator : _____

Agreement Particulars

Timeframe for Payment:

_____ days after submission of Card Transaction in accordance with the Merchant Card Services Terms and Conditions

Term of Agreement:

This Agreement shall take effect upon this Merchant Application being signed by Merchant, Processor and Member as provided below and shall remain in full force and effect for an initial term of one year and shall be automatically extended for successive one-year periods thereafter, unless earlier terminated according to the terms of this Agreement.

Customer Service

All questions regarding Card Services should be referred to **GLOBAL PAYMENTS ASIA-PACIFIC INDIA PRIVATE LIMITED, First Floor, Block B6 Phase 3 Nirlon Knowledge Park, Off Western Express Highway, Goregaon (East), Mumbai - 400063, India or call our Hotline at 1800 210 0000.**

Note: Billing disputes must be forwarded, in writing, to Merchant Service within 30 days of the date of the statement and/or notice.

For Member Contact:

Indusind Bank Limited
Datamatics, Bldg. No:2,
1st Floor, Plot No B – 5,
Part 'B' Cross lane, MIDC,
Andheri - East, Mumbai – 400 093

Acceptance of Terms & Conditions / Merchant Authorization

Your Merchant Card Services Agreement, comprising of this Merchant Application & Agreement and the Merchant Card Services Terms and Conditions attached, is made among **GLOBAL PAYMENTS ASIA-PACIFIC INDIA PRIVATE LIMITED** ("Processor"), the Merchant named above and **Indusind Bank Limited** ("Member")

Please sign below to signify that you have received a copy of the Merchant Card Services Terms & Conditions and the Merchant Card Services Acceptance Guide and that you agree to all terms and conditions contained therein and herein. If this Merchant Application & Agreement is accepted by Member and Processor for card services, Merchant agrees that it will be bound by the terms of this Agreement, as may be modified or amended from time to time in accordance with its terms. If you disagree with any terms of this Agreement, do not submit this Merchant Application & Agreement and/or any Card Transaction to Processor or Member hereunder.

IF MERCHANT SUBMITS A TRANSACTION TO PROCESSOR OR MEMBER HEREUNDER, MERCHANT WILL BE DEEMED TO HAVE ACCEPTED THE TERMS & CONDITIONS OF THIS AGREEMENT.

By the signature below, Merchant:

(a) certifies that all information provided in this Merchant Application & Agreement is true and accurate;

(b) authorizes Processor and/or Member to: (i) initiate debit entries to any of the Merchant's Account(s) in accordance with the Merchant Card Services Terms and Conditions and (ii) initiate debit entries to any of the Merchant's Account(s) for the application fees described herein prior to Processor's and Member's acceptance and execution of this Merchant Application & Agreement, which application fees shall be retained by Processor and Member whether or not the Merchant Application & Agreement is accepted and executed by Processor and Member;

(c) authorizes the financial institution(s) with which any of the Merchant's Account(s) are maintained to honour such debit entries initiated by Processor and/or Member; and

(d) irrevocably authorises the Processor and/or Member to include the Merchant's name, address, contact person name, telephone and facsimile numbers in any directory (including without limitation any online directory on an Internet website accessible by public) or promotional material produced in connection with the acceptance of Cards.

(e) authorizes Member to release any information in its possession relating to Merchant and its principals to the Processor as part of credit assessment process; and

(f) authorizes Processor to access credit report (s) of Merchant and its principals as part of credit assessment process.

Signing for and on behalf of Merchant, Processor and Member

Name of Merchant (printed): _____

Signing for and on behalf of Merchant: (more than one signatories are required for partnership and corporation etc.)

X _____

Name(s): _____

Title(s) : _____

Date: _____
 (MM, DD, YYYY)

Signing for and on behalf of Processor:

X _____

Name: _____

Title : _____

Name of Processor (printed):
GLOBAL PAYMENTS ASIA-PACIFIC INDIA PRIVATE LIMITED
Date : _____
 (MM, DD, YYYY)

Signing for and on behalf of Member:

X _____

Name: _____

Title : _____

Name of Member (printed):
Indusind Bank Limited
Date: _____
 (MM, DD, YYYY)



Merchant Application & Agreement (India)

Certificate of Due Authorization (for corporations only)

I hereby certify that resolutions were duly passed at a meeting of the Board of Directors of Merchant on _____ providing that

1. The terms of this Agreement be approved; (MM, DD, YYYY)
2. The director(s) whose name and signature appear above be authorized to sign this Merchant Application on behalf of Merchant;
3. Any one or more directors be authorized to take all other actions and sign all other documents in connection with this Merchant Application; and
4. Details of these resolutions be communicated to Member and Processor and remain in force until an amending resolution shall have been passed by Merchant's Board of Directors and a Certified copy thereof shall have been received by Member and Processor.

I further certify that Merchant has the power to enter into and perform this Agreement and that details of the above resolutions have been entered into the Minutes Book of Merchant and signed therein by the Chairman of the meeting and are in accordance with Merchant's Memorandum and Articles of Association or equivalent constitutional documents.

X _____
Signature (Chairman of the meeting)

Name: _____

Date: _____
 (MM, DD, YYYY)

Personal Guarantee (if applicable)

I/We hereby guarantee to Processor, Member, and to, their successors and assigns, the full, prompt, and complete performance of Merchant and all of Merchant's obligations under the Merchant Card Services Agreement, including but not limited to all monetary obligations arising out of Merchant's performance or non-performance under the Merchant Card Services Agreement, whether arising before or after termination of the Merchant Card Services Agreement. This guarantee shall not be discharged or otherwise affected by any waiver, indulgence, compromise, settlement, extension of credit, or variation of terms of the Merchant Card Services Agreement made by or agreed to by Processor, Member, and/or Merchant. I/We hereby waive any notice of acceptance of this guaranty, notice of nonpayment or nonperformance of any provision of the Merchant Card Services Agreement by Merchant, and all other notices or demands regarding the Merchant Card Services Agreement.

I/We agree to promptly provide to Processor, Member, and/or any information requested by any of them from time to time concerning my/our financial condition(s), business history, business relationships, and employment information. I/We have read, understand, and agree to be bound by the Merchant Card Services Terms & Conditions provided to Merchant and those terms and conditions contained in this Merchant Application & Agreement.

Signature of Guarantor (please sign below) **Name (printed):**

X _____, an individual _____

Signature of Witness (please sign below) **Name (printed):**

X _____, an individual _____

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Merchant Application & Agreement (India)

For Internal Use Only

Merchant Site Survey Report (to be completed by Sales Representative)

Merchant Location: Retail Location with Store Front Office Building Residence Others: _____

Surrounding Area: Commercial Industrial Residential

Does the amount of inventory and merchandise on shelves and floor appear consistent with the type of business? YES NO

If no, please explain: _____

The Merchant Owns Leases the business premises

Further comments by Inspector (must complete): _____

Additional Information

Referral Partner code _____ Referral Partner Branch Name _____

Promotion Code _____ Referral Partner Branch City _____

Carded Merchant/New to world YES / NO _____ BRM Name _____

Competition Acquiring Bank _____

I hereby verify that this application has been fully completed by merchant applicant and that I have physically inspected the business premises of the merchant at this address and the information stated above is true and correct to the best of my knowledge.

Verified and inspected by (print name): _____

Representative Name: _____ Representative Signature: _____ Date: _____
(MM, DD, YYYY)

Sales Rep Name: _____ Sales Rep Code: _____ Sales Rep Phone Number: _____ Sales Rep e-mail Address: _____