

Payments



Speed, Convenience And Excellent Customer Service

Global Pay Now

Give your customers a seamless table service experience, from printing the itemised bill to splitting the card payments if required, all without having to leave the table.

Global Pay Now works by connecting your portable card terminals to your till, so that the bill appears on your terminal when requested. That means no transaction entry is required on the terminal and at a push of a button the terminal automatically prints the bill. From calling for the bill via a portable terminal, to taking payment and closing the bill on the till, Global Pay Now offers a smooth table service.

Benefits at a Glance

- Pay at table solution
- Links seamlessly to your existing till systems
- Excellent service for your customers
- More time for your serving staff
- Faster turning of tables, resulting in more covers per shift
- Helps eliminate errors and one end of day reduces reconciliation time
- Accept all types of cards including UnionPay, American Express and Discover's Diners Club International.
- Integrated Contactless including wallet payments
- Gratuity options
- New solutions integrate easily with a full set of SDKs
- Compatible with iOS, Android and Windows
- Customer service support desk to assist you with all your questions and help you on your way

Value Added Services

Global Pay Now supports integration with our value added services solutions, developed to benefit your business and grow your customer base.

- HomeCurrencyPay: May increase revenue by offering international cardholders the choice to pay in their home currency
- Tax Free Shopping: Allows customers to easily claim their tax back
- Pennies: A digital charity box that gives customers the choice to give back
- TruRating: Near real-time customer feedback
- Customised logos on screen and receipts: Promotion of your brand is key
- Support all payment types: Sale, Pre-Auth, Purchase with Cashback
- Merchant Portal♦ is an extensive online data management tool designed to make it simple to find information that helps you better understand your customers and make informed decisions about your business.

♦ Additional charges may apply for this service

Approved Card Schemes



Protected, Compliant and Up To Date

Benefit from the easing of the Payment Card Industry (PCI) compliance journey, compared to a fully integrated solution.

Our terminals automatically update themselves whenever new software and firmware versions become available. So, you can have piece of mind that your terminal will be updated to the latest and fully compliant software.

Any transactional data (card, expiry date etc.) is kept away from the till or any back office system, and it's also encrypted when passed between the terminal and our host system. This reduces the scope for your Payment Card Industry Data Security Standards (PCI DSS) compliance and will also help in avoiding the tough base level PCI DSS self-assessment questionnaire. At Global Payments we aim to support our customers along the way to achieving and maintaining PCI DSS compliance when you link a terminal to your till.

New Customers

0800 731 8921*

Existing Customers

0345 702 3344**

www.globalpaymentsinc.com/en-gb



* Lines are open from 9am to 5pm, Monday to Friday, except public holidays.

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If you have a speech or hearing impairment, you can call us using the Relay Service by dialling 18001 followed by the number you wish to call. Calls may be recorded. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property.

Global Payments is HSBC's preferred supplier for card processing in the UK.

Global Payments is a trading name of GPK LLP. GPK LLP is authorised by the Financial Conduct Authority under the Payment Services Regulations 2017 (504290) for the provision of payment services and under the Consumer Credit Act (714439) for the undertaking of terminal rental agreements. GPK LLP is a limited liability partnership registered in England number OC337146. Registered Office: Granite House, Granite Way, Syston, Leicester LE7 1PL. The members are Global Payments U.K. Limited and Global Payments U.K. 2 Limited. Service of any documents relating to the business will be effective if served at the Registered Office.

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